FACT SHEET for SER IEP Website

Getting into SER IEP

https://serp.doe.louisiana.gov

Enter User Name – (Number assigned by Rhonda Childress ~ EO42 _ _)

Enter Password – $(1^{st}$ time assigned by Rhonda, then you can change by following directions below)

Changing Password in SER

Go to (https://password.doe.louisiana.gov)

Type in your user ID: EO42 _ _ _

Type in your current password and hit Verify Password OR Type in your last DOB and Last 4 digits of your Social Security # and hit Verify Answers

Click Change Password

Enter your New Password, then enter it again in Confirm Password box

Then Click Save III

If this does not work, contact Rhonda Childress at 728-5964.